



At Herne Bay Infant and Junior Schools, we value our strong relationship with parents and carers. Together this helps us to achieve the very best for our children in a mutually supportive partnership between parents, class teachers and the school community. To truly create the best outcomes for children requires the relationship between home and school to be based on the principles of care, integrity, trust and mutual respect. The maintenance of this relationship is important to ensure that a child or children are safe and not open to undue stress and anxiety.

Guidance

As well as following the guidance set out in our Home/School Agreement and holding the above principles in mind, parents, carers and visitors are reminded:

- To respect the caring ethos and values of the school
- That both teachers and parents need to work together for the benefit of their children
- Approaching school staff for help to resolve an issue is done in an appropriate manner
- All members of the school community are treated with respect using appropriate language and behaviour
- The school needs to work with children in order to clarify their version of events in order to bring about an appropriate solution to an issue
- To correct their child's actions especially where it could lead to conflict, aggressive or unsafe behaviour

In order to support a peaceful and safe school environment, the school will not tolerate parents, carers or visitors exhibiting the following:

- Disruptive behaviour which interferes or threatens to interfere with any of the school's operation or activities anywhere on the school premises
- Any inappropriate behaviour on the school premises
- Using loud or offensive language or displaying temper
- Threatening, in any way, a member of school staff, visitor, fellow parent/carer or pupil
- Damaging or destroying school property
- Defamatory, offensive or derogatory comments regarding the school or any of the pupils or staff on Facebook or other social media sites
- Approaching someone else's child in order to discuss or chastise them because of the actions of this child towards their own child (such an approach to a child may be seen to be an assault on that child and may have legal consequences)

Should **any** of the above occur on school premises the school may feel it necessary to take action by contacting the appropriate authorities and/or sadly consider banning the offending adult from entering the school premises.

In addition, the school will not tolerate the use of social media websites to fuel campaigns and complaints against the school, its staff or its families; this is not in the best interests of the children or the whole school community.

Any concerns you may have must be made through the appropriate channels by speaking to the class teacher, the Headteacher or the Chair of Governors; this is so they can be dealt with fairly, appropriately and effectively for all concerned. **If you have a worry, bring it to us first.**

Thank you for abiding by this in our schools. Together we create a positive and uplifting environment not only for the children but also all who work and visit our schools.